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Value Added: Collecting IL Data for Statewide and Local CIL / SILC Impact

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What you will learn

- The importance of obtaining buy-in and commitment from all relevant stakeholders for increasing the success of a statewide data collecting and reporting effort.

- How to incorporate and utilize standardized collection methods at the local CIL level.

- How to combine individual CIL data into a statewide database reporting tool.

- Strategies for expanding CIL capacity by utilizing a statewide database reporting tool.

What you will learn, cont'd.

- How to use collected data to impact funding at the state legislative level.

- A methodology and best practices in developing a successful statewide data sharing program.

- How to apply a methodology statewide for sharing by CILs and key partners.

Stakeholder Buy-In

- Michigan Statewide Database System
  - Was a joint project involving
    - Michigan Rehabilitation Services (DSU)
    - SILC
    - Disability Network Michigan
    - Michigan's Network of CILs
- MRS Agreed to purchase the database system and eventually funded one support staff employee to administer.
  - Requires the use of the system in the state grant process

Statewide Training

- Training was completed at all CILs by database vendor
  - Statewide database administrator is also available to conduct on-site trainings and ensure data is being correctly entered
- Monthly meetings are conducted and led by CIL staff and involve representation from all CILs to discuss data as well as:
  - Training needs
  - Quality control
  - CIL to CIL Peer Support
- The system works because of collaboration between all involved

Data Collection Methodology

- The system centers around the federal reporting standards.

- Michigan goes beyond the federal reporting standards and developed the following:

  - Statewide Outcome Tracking

  - Services center around identified priority areas unique to Michigan CIL Services

  - Michigan created a guideline document called "Telling Our Story with Data" to standardize data collection

Data Collection Methodology, cont'd.

- This allows Michigan to comply with all federal data collection responsibilities and tell a unique expanded story of IL Services in the state.

System Flexibility (Local CIL)

- Local Benefits of System
  - Completion of 704 Report
  - Ability to manage projects more effectively
  - Staff Allocation
  - Time Sheets and Personal Allocation Resources
  - Referral Tracking
  - Consumer Self-Sufficiency
  - Work Plan Development
  - Needs assessment of community based upon what our consumers are reporting on the barriers they face

System Flexibility (Local CIL), cont'd.

- Determination of average staff work loads
  - What resources are needed to serve more consumers?
- Evaluation of Community Service effectiveness
- Fee for Service billing
- Mileage reimbursement

QUESTIONS???

Statewide Database

- Creation of a Statewide Database
  - Because all CILs share a common data reporting and entry language, software combines the individual data into one singe database
  - All identifiable consumer information is removed in this process

Statewide Database, cont'd.

- What Information can be Obtained at the State Level
    - Evaluation of IL Program
    - Holes in service areas
    - Detailed Outcome measurement
    - Accurate Return on Investment
    - SPIL Development Data
    - Legislative Data Reports
    - Effectiveness of Statewide Partnership
    - Advanced metrics on services
    - Think Tank Data Support

Statewide Database, cont'd. 2

- Strategic Planning based upon actual data
  - Allows CIL directors to make local and statewide decisions based upon measurable data trends
  - Allows SILC to incorporate data trends and make a more detailed understanding of served and un-served areas for SPIL Development

QUESTIONS???

Expanding CIL Capacity

- Statewide IL Data is utilized by Disability Network/ Michigan (CIL Association) to expand CIL Capacity. This process involves:

  - Development and analysis of Pilot Projects

  - Legislative Reports on the effectiveness and cost savings of IL Services

  - Dashboard Metrics for quick analysis of trends and current service levels

Expanding CIL Capacity, cont'd.

- – Flexibility to answer specific questions posed by legislators with a very short turn-around time
  - There is no need to go back and ask every CIL for the information, it can be tabulated in moments
- Data allows the CIL Network to speak with authority on services and collaborative efforts to State Agencies.

Expanding CIL Capacity, cont'd. 2

- Department of Health and Human Services
  - VR Agency – Employment
  - Adjudicated Youth
  - Healthy Michigan
  - Adult Home Help
  - Nursing Home Transition
  - Mental Health Services
  - Emergency Preparation
- Office of Service to Aging
  - Aging and Disability Resource Collaboratives
  - Long-Term Services and Supports
  - No Wrong Door Transformation Project

Expanding CIL Capacity, cont'd. 3

- Department of Civil Rights
  - State ADA Compliance Office
  - Accessibility
- Department of Corrections
  - Transitioning back to community
  - Swift and Sure Program
- Secretary of State
  - Accessible Voting
  - Access to Accessible Materials

Expanding CIL Capacity, cont'd. 4

- Licensing and Regulatory Affairs
  - Bureau of Services to Blind Persons – VR Employment
  - Nursing Home/Group Home Regulations
- Department of Natural Resources
  - Accessible Recreation in Michigan
- Michigan State Housing Development Authority
  - Promote access to affordable & accessible housing
- Department of Education
  - Special Education Policy
  - Early Childhood Intervention Programs

Expanding CIL Capacity, cont'd. 5

- Support from the Michigan Legislature
  - Michigan has a FY 2015 state appropriation of $6.5 million.
  - Data allows CILs to make a strong case for increased funding or maintaining funding.
    - Return on Investment (employment/nursing home transition)
    - IL Guide Pilot Project – Measuring Economic Self-Sufficiency
  - Most essential tool we have is Relationships. Data enhances our credibility.

QUESTIONS???

Building a System

- Collaboration
  - All partners involved need to see benefit
- Constant re-evaluation and improvement
  - Not staying static. Investigating new ways to utilize data
  - What is working and what isn't. Not being afraid to ask tough questions on the system.
- CIL to CIL Peer Support
  - Leadership teams meeting regularly to discuss issues, improvement and problem solving.
  - Consistent training for new staff

Statewide Sharing of Data

- Trust
  - Single largest factor in the ultimate success or failure of the system. All involved must work together and trust all have the best interest of IL as their motivation.
  - Statewide data is projected as a state picture, it is not used to compare CILs in the state.
- Memorandum of Understanding
  - For any data to be shared, there must be agreed upon framework to disperse the information

QUESTIONS???

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Evaluation

Please click the link below to complete an evaluation of this program:

http://www.surveygizmo.com/s3/2134449/CIL-NET-Webinar-Evaluation-June-17-2015

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